



ICE CREAM SCOOPER - MERCER ISLAND

About Street Treats

Street Treats' passion is creating fun, classic treats that can be enjoyed by everyone. Our delicious products include premium ice cream, ice cream sandwiches, and an assortment of baked goods. Street Treats had one of the first food trucks in the Seattle area. We are opening a scoop shop location in the heart of downtown Mercer Island as part of a food hub with food trucks and beverage vendors.

Responsibilities

- Greet every customer, answer questions, scoop consistent servings, and ring up the customer
- Proactively and consistently communicate, such as flagging when inventory is low
- Maintain a clean and organized workspace throughout the shift and clean at closing time
- Keep track of frequently asked questions and feedback from customers—along with your own observations and recommendations—and communicate these to management to improve the customer experience
- This list is not all-inclusive and may be amended to meet changing business needs

Qualities

- Exhibits a positive attitude throughout the entire shift
- Reliable, on time, and ready for your shift
- Kind in every interaction, whether with customers or teammates
- Learns and communicates what makes Street Treats unique, such as our handcrafted ice cream recipe and fun seasonal flavors
- Has the judgment and ability to ask questions or ask for support when needed
- Willingness to work in a fast-paced environment alone or with others

Requirements

- Previous customer service experience preferred, but not required
- Available to work at least 15 hours per week
- Ability to work flexible hours, including closing shifts, weekends, and holidays
- Be comfortable doing repetitive physical tasks, such as scooping ice cream
- Ability to stand for long hours and lift up to 50 lbs
- No planned absences longer than 7 days in a row from mid-June through mid-September
- Willingness to pick up last minute shifts or work off site events occasionally is preferred
- Washington State Food Handler's Permit required. This can be obtained online at <https://www.foodworkercard.wa.gov/>; must have before the first day of work.

To apply, please email nicole@streettreatswa.com with a brief paragraph about why you are interested in this role and any relevant previous experience.

Street Treats is an Equal Employment Opportunity employer. All qualified candidates will receive consideration for employment without regard to race, national origin, gender, religion, disability, genetic information, sexual orientation, veteran status, or marital status.